

Kishan Batra

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EDUCATION

Columbia University

New York, NY | Expected August 2026

M.A. in Climate and Society

Relevant Coursework: Technology Product Management, Digital Product Innovation & Entrepreneurship, Machine Learning, Data Justice in the AI Era, Data Analysis & Visualization

Baruch College, City University of New York

New York, NY | December 2023

B.A. in Political Science | Minors: Business Technology, Information Technology

EXPERIENCE

NBCUniversal

New York, NY

Product & Compliance Analyst, Peacock (Global Streaming Technology)

September 2024 – Present

- Owned the end-to-end product lifecycle for an internal User Access Review (UAR) tool serving 1,200+ employees, defining requirements, prioritizing the backlog with stakeholders, and running Agile sprints with engineering and security through release.
- Automated UAR and access-governance workflows across GitHub and Google Cloud Platform using Claude-assisted scripting and AI-integrated Power Automate, cutting manual compliance effort and strengthening SOC 2 audit readiness.
- Built and shipped a live Power BI dashboard on real-time SharePoint data, reducing reporting time by 43% and enabling faster, data-driven decisions for leadership.

Paramount

New York, NY

Project Manager Intern, Global Infrastructure & Cloud Operations

June 2024 – August 2024

- Supported a cross-functional Amazon S3 storage-tier migration across infrastructure, finance, and cloud teams, delivering \$250K in annual savings.
- Automated end-of-life server remediation alerts with AI-assisted Excel and VBA scripting, eliminating 8 hours of weekly manual work and advancing the company's automation OKR.
- Redesigned the ServiceNow cloud-request form through stakeholder feedback and iterative UX updates, lifting user-satisfaction scores by 18%.

New York City Office of the Mayor

New York, NY

Product Manager Intern, Office of Equity

June 2023 – August 2023

- Managed end-to-end delivery of a new website calendar feature across data migration, QA, and stakeholder sign-off, increasing user engagement by 12%.
- Analyzed user feedback at scale with AI tools and Excel to surface FAQ friction, cutting repeat support queries by 23%.

Unadat Inc.

New York, NY

Product Manager Intern, Fintech (Debt Management Platform)

January 2023 – May 2023

- Led a 6-person cross-functional team to define requirements and launch Goal Store, a financial goal-tracking feature, driving a 17% increase in goal-setting activity in the first month and a 14% lift in overall platform engagement.

ENTREPRENEURSHIP & PROJECTS

Above 14th Street

github.com/KishanBatra/Above-14th-Street

Founder & Product Lead, Local Discovery App (Live on TestFlight)

March 2026 – Present

- Building a consumer iOS app cataloging NYC shops, restaurants, and businesses, powered by an AI recommendation engine that personalizes discovery from user behavior.
- Shipped a fully functional beta to TestFlight as a solo builder and sole product owner, working in Claude Code daily and building custom Claude skills and MCP connectors for design, user research, and unit testing across the product lifecycle.

Entropy App LLC

appentropy.com

Co-Founder, Mental Health Social Platform

April 2020 – June 2022

- Co-founded and shipped a mental-health social app to 1,200 App Store downloads; ran 300+ user interviews to drive UI/UX and product roadmap decisions.
- Analyzed retention and engagement metrics to surface behavioral trends, informing changes that lifted user retention by 31%.

SKILLS & CERTIFICATIONS

Product Management: Road mapping, Stakeholder Management, Agile/Scrum, Sprint Planning, Backlog Prioritization, A/B Testing, User Research, PRD Writing, Go-to-Market Strategy

Data & Analytics: Advanced Excel, Power BI, Power Query, Tableau, Google Analytics, DAX, SQL & R (working proficiency)

Tools: Jira, Figma, Adobe XD, Power Automate, ServiceNow, SharePoint, Notion, Trello, GitHub

AI / Automation: Claude Code, Custom Claude Skills & MCP Connectors, Power Automate AI Builder, Microsoft Copilot

Certifications: Anthropic Academy (Claude & Claude Code) | IBM Python for Data Science & AI | Google Project Management